

**Amendments to the Specification**

Please replace the paragraph beginning on page 9, line 3, with the following rewritten paragraph:

Once the user has used the service bureau for a print job, much of the initial information may be stored as a "cookie" in the user's computer. The next time the user routes a print job to the service bureau, "cookie" information may be retrieved when the user requests the service bureau to display certain pages, for example the customer information page, with the customer information and preferences already identified. If desired, the user may modify any information as necessary. Thus, information stored as "cookies" may include service bureau location, customer name and address, customer account ~~number~~number.